READ THIS FIRST!

-Important Information-

Before you get started setting up your computer, please follow the steps below.

DAVEY
*Proven Solutions for a Growing World*

Please be advised: This process may take approximately an hour to complete.

1. **Unbox computer and power on**
Plug in all cords (power, ethernet, and monitors), setup docking station, etc.

**2.** **Start Autopilot Configuration**
The Autopilot process will start automatically when you turn on the system. Select the region you reside in:
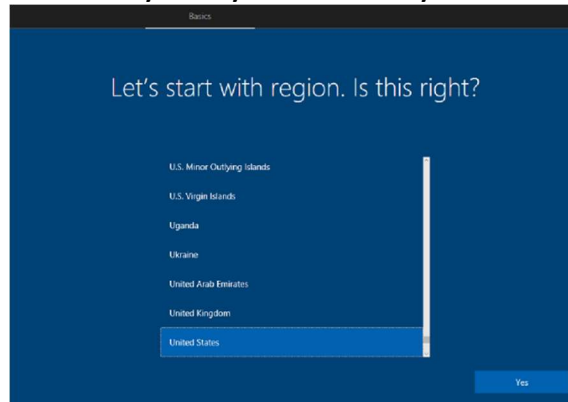
Do not connect to Davey Wireless or public WiFi when running the process, as it may cause it to fail. **Allow network to setup, and enter Davey email and password.**
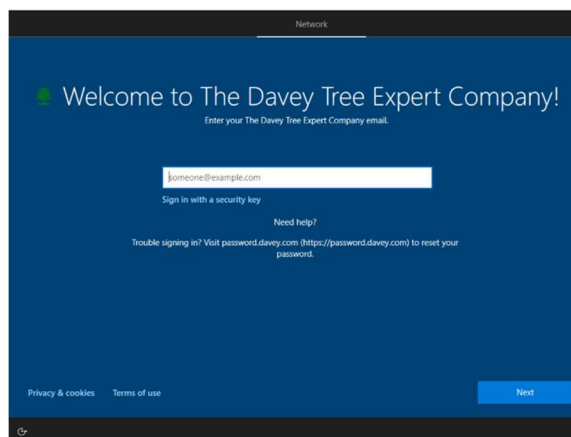
Please note you will have to approve a DUO prompt once signing in, and confirm the device is yours
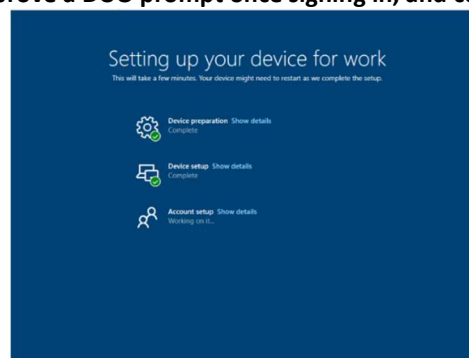
For Issues with setup, check out our website at help.davey.com for FAQs and other helpful information. If you still need help, email help@davey.com.
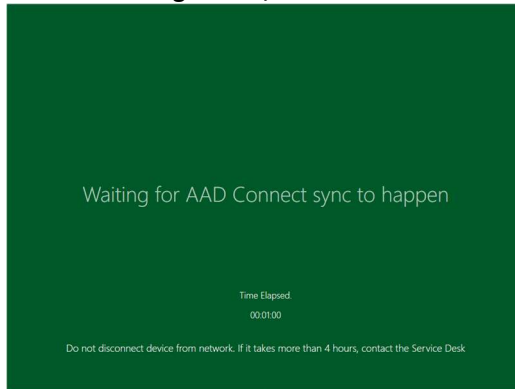You can also call (330) 673-9515 x8555

Once device setup is complete, you will need to log into Windows to continue. After logging in, it should resume setup.
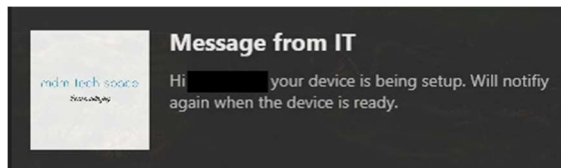
*Note that you may need to log in with the VPN to continue setup at this point, which you can do by clicking the sign in options under the login and selecting the FortiClient Logo (Red Shield Icon), signing in from this screen.

Afterwards the system may restart with the following screen, and will restart back to the windows sign in screen.


Waiting for AAD Connect sync to happen

Time Elapsed.
00:01:00

Do not disconnect device from network. If it takes more than 4 hours, contact the Service Desk

You may see windows appear after signing in that indicate setup is continuing in the background, and may be required to restart:

Message from IT

Hi ███████ your device is being setup. Will notifiy again when the device is ready.

3. Setup Complete

You may now log in and use the system as normal. Other required apps may continue to install in the background.

A. If you are searching for an app that is not installing automatically on the system, please check the Self Service Client to see if it's available to install there. You can go to the start menu and type in Self Service to find it:

Self Service Client
App
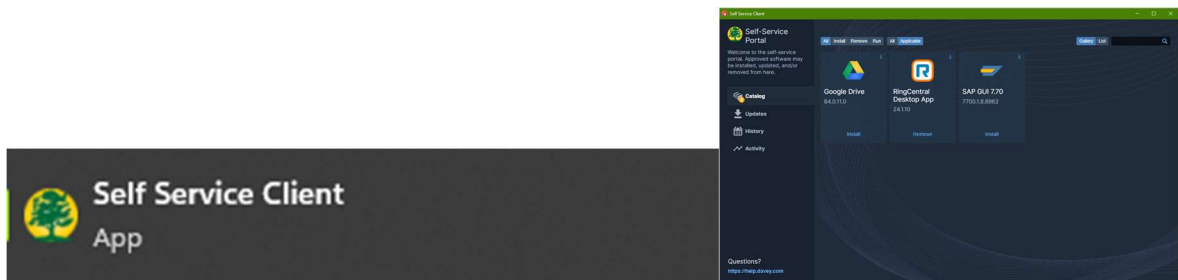
B. Be sure to check for installed programs by making sure all is selected in the top menu.

For Issues with setup, check out our website at help.davey.com for FAQs and other helpful information. If you still need help, email help@davey.com.
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